

Mobile Phone SIM issue in Derby for those seeking asylum

Organisation	Hotel's	Laverstoke Court	Dispersal Accommodation
British Red Cross – Refugee Support	N/A	N/A	If you're asylum seeker and live in Home Office asylum support dispersal accommodation in the Derby/shire areas and have never received a SIM card from the British Red Cross Refugee Support in Derby before, and you need one, please contact the Red Cross Refugee Support at 01332 525423 (available Monday to Friday, 10am – 12:30pm) or visit their office at 7 Liversage St, DE1 2LD for walk-ins on Mondays and Wednesdays 10am – 1:30pm. Please note: The Red Cross provides a one-off Vodafone SIM card that includes 6 months of unlimited UK calls and texts, plus 40GB of data per month. The Red Cross does not provide SIM cards to individuals who are claiming mainstream benefits (such as Universal Credit).
Migrant Help	SIM cards are delivered to the Midland and Station hotels as stock allows. Please speak to your housing officer to confirm whether any SIM cards are currently available. Migrant Help provides O2 SIMs with 12-month data, offering 25 GB per month. If you do obtain a SIM card, it will need to be topped up monthly. To do this, approach your housing officer and ask them to contact Jakub from Migrant Help to issue you a top-up voucher. Please note that SIM cards may sometimes be unavailable for periods of time, as this depends on Migrant Help's delivery schedule.	The SIM card clinic is held at Laverstoke Court every Friday from 12 PM until 1 PM. Migrant Help provides O2 SIMs with 12-month data, offering 25 GB per month. You will receive a voucher every month that you will need to use to top up the SIM cards. The top-up vouchers can be obtained during the SIM card clinic.	N/A