

WHAT'S ON

For asylum seekers in Derby – (Version October 2025)

1. ADVICE FOR ASYLUM SEEKERS

- **British Red Cross** – At 7 Liversage Street, Derby DE1 2LD. Phone 01332 525423 to make an appointment. Walk in hours Monday and Wednesday 10:00 – 13:30. Advance appointments only on Thursday and Friday.
- **Derby Refugee Advice Centre (DRAC)** – At 99 Curzon Street, Derby DE1 1LN every Tuesday and Thursday. Phone 01332 347497
- **Migrant Help:**
 - Contact regarding clients in Initial Accommodation: iaadminderby@migranthelpuk.org
 - Contact regarding clients outside Initial Accommodation: Free helpline: 0808 8010 503 or AScorrespondence@migranthelpuk.org
 - Outreach referrals: outreach@migranthelpuk.org
 - Positive move-on queries: positivemoveon@migranthelpuk.org

2. SOCIAL GATHERINGS AND SUPPORT

- **Upbeat Communities** – Social and language groups meet throughout the week, including free lunches and a women's group. At Trinity Baptist Church, Green Lane, DE1 1RZ. Call 01332916150 or hello@upbeatcommunities.org or www.upbeatcommunities.org/activities
- **DRAC** – Various workshops and activities on Tuesday mornings from 10.30am
- **Rosehill Family Hub** – At 17/19 Lower Dale Road, Derby DE236WY. Enjoy a quality stay and play session with your child and meet new-to-Derby parents. You can ask and review your child weight, ask about immunisations and get supported to access universal services. For more information email Davinia.Lawrence-Gayle@derby.gov.uk or call 01332 641315.
- **Derbyshire Refugee Solidarity (DRS)** – Thursdays 10am-12pm. Saturdays 10.30am-12.30pm. English and music classes, chat and refreshments, seasonal gardening, occasional trips and visits. At St Anne's Church Hall, Whitecross Street, DE1 3NE. Call Steve 07881615750 or Julie 07790900017
- **Care4Calais Derby** – Join us on Tuesdays, 5-7pm, and Saturdays, 3-5pm, for dedicated support sessions for asylum seekers in Derby. We provide assistance with various applications, have SIM cards for new arrivals, and create a welcoming space for fun, games, and friendly chats at Susannah Wesley House, 8 Liversage Square, DE1 2LT. Come along to connect, share, and find the help you may need! Contact william.johnson-evans@care4calais.org or candice.moule@care4calais.org if you wish to get involved.
- **Connected Services** – Provide free support for parents throughout pregnancy and early parenthood. We run free, drop-in groups across the city for expectant parents and carers. Email admin@perinatalsupport.org.uk or www.connectedperinatalsupport.org

3. ENGLISH LANGUAGE

- A separate information sheet is available that summarises the organisations who provide English language support at all levels. Contact gfreeman@redcross.org.uk for a copy

4. SPORTS

- **Running club** – On Thursdays. See DRAC for more details
- **Football**
 - Free sessions organised by Derby County Football Club every Wednesday at Arboretum Park (4.30pm – 5.30pm). For more information go to www.derbycountycommunitytrust.com/programmes/community-engagement/pl-kicks or contact gavin.lewis@dcct.co.uk or 07912 390941
 - Every Wednesday at 12.30pm at Stockbrook Park, Stockbrook Street, DE22 3WH. For more information contact Jakub.Szukaj@migranthelpuk.org

5. HEALTH ADVICE

- If you have an urgent but non-life-threatening medical concern phone 111. Always call 999 if life is at risk
- If you have an illness that requires urgent attention go to Derby Urgent Care Centre, Osmaston Road, DE1 2GD (phone 01332 224700)
- Emergency Dental Service – phone 111
- Public Health Nurses for asylum seeking families with children aged 0 to 19 – contact 0300 1234586 option 3. Or visit www.derbyshirehealthcareft.nhs.uk/services/family-health-derby-city/health-visiting-0-5-years
- Healthwatch Derby – for advice, signposting, or to have your say and give feedback on local health and social care services – www.healthwatchderby.co.uk – Info@healthwatchderby.co.uk – Contact can also be made via text Chat Health 07507 327754
- Sexual health advice – resources available at www.yoursexualhealthmatters.org.uk. For advice contact Charles Dewa (charles.dewa1@nhs.net or 07879488247) who also visits the DRAC drop-in once a month

6. HOUSING AND ACCOMMODATION

- To register on Derby Homefinder (the council's housing register) visit www.derbyhomefinder.org
- If you are homeless or threatened with homelessness call 01332 888777 and ask for the homeless service. Then answer 'no' to all further prompts to get through to an advisor the Housing Options service

7. ADVICE FOR THOSE WITH REFUGEE STATUS

- **Mainstream welfare and benefits** - A separate information sheet is available that summarises the organisations who provide mainstream welfare and benefits advice. Contact gfreeman@redcross.org.uk for a copy
- **Derby Refugee Advice Centre (DRAC)** – At 99 Curzon Street, Derby DE1 1LN every Tuesday and Thursday. Phone 01332 347497
- **Reed in Partnership** - support refugees who have recently received a positive decision from the Home Office. Referrals to Reed are via Migrant Help at 0808 8010 503
- **Employment Support** – www.derby.gov.uk/jobs-and-careers/derby-employment-hub and www.derby.gov.uk/jobs-and-careers/derby-jobs-weekly