

Mobile Phone SIM issue in Derby for those seeking asylum

Update provided by BA on 01/12/25

Organisation	Hotel's	Laverstoke Court	Dispersal Accommodation
British Red Cross – Refugee Support	N/A	N/A	If you're asylum seeker and live in Home Office asylum support dispersal accommodation in the Derby/shire areas and have never received a SIM card from the British Red Cross Refugee Support in Derby before, and you need one, please contact the Red Cross Refugee Support at 01332 525423 (available Monday to Friday, 10am – 12:30pm) or visit their office at 7 Liversage St, DE1 2LD for walk-ins on Mondays and Wednesdays 10am – 1:30pm. Please note: The Red Cross provides a one-off Vodafone SIM card that includes 6 months of unlimited UK calls and texts, plus 40GB of data per month. The Red Cross does not provide SIM cards to individuals who are claiming mainstream benefits (such as Universal Credit).
Migrant Help	Migrant Help, due to changes in circumstance and provision, will be suspending their supply of SIM cards to New Arrivals UFN.	Migrant Help, due to changes in circumstance and provision, will be suspending their supply of SIM cards to New Arrivals UFN.	N/A