

ORGANISATIONS WHO PROVIDE SUPPORT AT THE DERBY CONTINGENCY HOTELS

(Version October 2025)

ORGANISATION	SCOPE	CONTACT
Care4Calais	- Exercise classes - Casework – lawyers etc - Support with library registration and making medical appointments - Bi-monthly music events - Saturday afternoon activities and Tuesday morning music classes - English classes for beginner and intermediate levels on a Tuesday evening - Requests for clothing, phones and SIM cards	Candice Moule candice.moule@care4calais.org Coral McDonnell coral.mcdonnell@care4calais.org
Derby Food 4 Thought Alliance	- Supporting partner organisations - Clothes donation bin - Can provide food in extenuating circumstances to hotel residents, when they have been referred to us from Red Cross - Keen to help co-ordinate all resources	Paul Brookhouse paul@df4ta.com
Derby Refugee Advice Centre 99 Curzon Street Derby DE1 1LN	- Drop-in advice sessions on Tuesdays and Thursdays - Support and signposting including travel costs, contacting solicitors, Migrant Help and food - English classes, activity sessions and workshops on Mondays, Tuesday and Thursdays - Refreshments provided 9am - 2pm Tuesday and Thursday	Ruth Long Caroline Pulfrey drac2@hotmail.co.uk 01332 349497
Derbyshire Refugee Solidarity St Anne's Church Hall Derby, DE1 3NE	- Thursday and Saturday in the church hall 100 people attending (volunteers needed) - English lessons - Tea and coffee - Welcome pack – backpack, gloves, clothing etc	Steve Cooke stevecooke@mail.com
Derbyshire Community Health Services NHS Foundation Trust Florence Nightingale Community Hospital DE12QY	- In terms of visits Drop in and visits to the hotel Tuesday from 10:30am to 12:30pm between all hotels with general sexual health advice - We visit all hotels once per month across the city and county. No need for time because each establishment has an individual flyer with dates and time. We support POCT for originals. Everything else is the same with support including POCT for HIV and syphilis, contraception advises - Supply resources as needed www.yoursexualhealthmatters.org.uk	Charles Dewa Charles.dewa1@nhs.net Booking line: 0800 3283383
Food & Education Enterprise (FEE) 119 Osmaston Road Derby DE1 2GD	- Food bank on Mondays and Tuesdays (by appointment) - Maths sessions on Mondays (12pm) and Saturdays (1pm) - Warm Welcome on Mondays (10am) - Adult clothing bank on Wednesdays (by appointment)) - English classes on Tuesdays, Thursdays, Fridays from 9:15 to 13:30 (enrolment at St James Centre)	Lesia Nemirova nemirovalisa@gmail.com
Serco	Provides accommodation and support to hotel residents, and supervises hotel activities	Bilal Salaman bilal.salaman@serco.com
Upbeat Communities Trinity Baptist Church Green Lane, Derby, DE1 1RZ	- ESOL classes (beginner & elementary) on Mondays, Tuesdays, Wednesday & Friday mornings - Upbeat Women (peer support group) on Thursday mornings - Women-only ESOL class on Thursday mornings - Free lunches on Mondays to Fridays at 12.45pm - Social activities and wellbeing/therapeutic support - Upbeat Kids (holiday activities for primary school age kids): every school holiday www.upbeatcommunities.org/help	Andrew Jackson andrew@upbeatcommunities.org
British Red Cross 7 Liversage Street Derby, DE1 2LD	- Advocate to Migrant Help about the practical issues that hotel residents face in their daily lives (e.g. asylum support, healthcare, access to solicitors, and unaccompanied minors) - Provide travel assistance to solicitors' appointments and for reporting in Loughborough - Open for walk-ins on Mondays, Wednesdays, and Fridays from 10am to 1:30pm - Enquiries line (01332 525423) open Monday to Friday 10am to 3pm	Bereket Amaha bereketamaha@redcross.org.uk Jutta Moehrke jmoehrke@redcross.org.uk

Please email any changes to this table to richard.keene@communityactionderby.org.uk