

WHAT'S ON GUIDE FOR ASYLUM SEEKERS IN DERBY

(version 28/9/26)

1. ADVICE FOR ASYLUM SEEKERS

- **British Red Cross** – At 7 Liversage Street, Derby DE1 2LD. Phone 01332 525423 or email RefugeeServicesDerby@redcross.org.uk to make an appointment. Or come on Mondays between 10am and 1:30pm for walk-ins (no appointment needed)
- **Derby Refugee Forum** – At 99 Curzon Street, Derby DE1 1LN every Tuesday and Thursday. Phone 01332 347497
- **Migrant Help** – The various ways to contact Migrant Help is summarised at <https://www.migranthelpuk.org/asylum-services-email-addresses>

2. SOCIAL GATHERINGS AND SUPPORT

- **Upbeat Communities** – Social and language groups meet throughout the week, including free lunches and a women's group. At Victoria Chambers, London Road, Derby, DE1 2PA. Details at www.upbeatcommunities.org/activities. Call 01332 916150 or hello@upbeatcommunities.org
- **Derby Refugee Forum** – Various workshops and activities on Tuesday mornings from 10.30am
- **Derbyshire Refugee Solidarity (DRS)** – Thursdays 10am-12pm. Saturdays 10.30am-12.30pm. English and music classes, chat and refreshments, seasonal gardening, occasional trips and visits. At St Anne's Church Hall, Whitecross Street, DE1 3NE. Call Steve 07881615750 or Julie 07790900017
- **Care4Calais Derby** – Join us on Tuesdays, 5-7pm, for dedicated support sessions for asylum seekers in Derby. We provide assistance with various applications, and create a welcoming space for fun, games, and friendly chats at Susannah Wesley House, 8 Liversage Square, DE1 2LT. Come along to connect, share, and find the help you may need! Contact william.johnson-evans@care4calais.org or candice.moule@care4calais.org if you wish to get involved

3. ENGLISH LANGUAGE

- A separate information sheet is available that summarises the organisations who provide English language support at all levels. See: www.communityactionderby.org.uk/our-work/programmes-and-alliances/new-arrivals-alliance/new-arrivals-resources

4. SPORTS

- **Running club** – On Thursdays. See Derby Refugee Forum for more details
- **Football** – Free sessions organised by Derby County Football Club at Arboretum Park every Thursday 6:30-8pm and at Derby Leisure United every Friday 6-8pm for under 18s. For more information go to www.derbycountycommunitytrust.com/programmes/community-engagement/pl-kicks or contact Hanif.Alassani@dcct.co.uk or 07364158913

5. HEALTH ADVICE

- If you have an urgent but non-life-threatening medical concern phone 111. Always call 999 if life is at risk
- If you have an illness that requires urgent attention go to Derby Urgent Care Centre, Osmaston Road, DE1 2GD (phone 01332 224700)
- Emergency Dental Service – phone 111
- Public Health Nurses for asylum seeking families with children aged 0 to 19 – contact 0300 1234586 option 3. Or visit www.derbyshirehealthcareft.nhs.uk/services/family-health-derby-city/health-visiting-0-5-years
- Healthwatch Derby – for advice, signposting, or to have your say and give feedback on local health and social care services - www.healthwatchderby.co.uk – Info@healthwatchderby.co.uk – Contact can also be made via text Chat Health 07507 327754
- Sexual health advice – resources available at www.yoursexualhealthmatters.org.uk. For advice contact Charles Dewa (charles.dewa1@nhs.net or 07879488247) who also visits the Derby Refugee Forum drop-in once a month

6. HOUSING AND ACCOMMODATION

- To register on Derby Homefinder (the council's housing register) visit www.derbyhomefinder.org
- If you are homeless or threatened with homelessness call 01332 888777 and ask for the homeless service. Then answer 'no' to all further prompts to get through to an advisor at the Housing Options service

7. ADVICE FOR THOSE WITH REFUGEE STATUS

- **Mainstream welfare and benefits** - A separate information sheet is available that summarises the organisations who provide mainstream welfare and benefits advice. See: www.communityactionderby.org.uk/our-work/programmes-and-alliances/new-arrivals-alliance/new-arrivals-resources
- **Derby Refugee Forum** – At 99 Curzon Street, Derby DE1 1LN every Tuesday and Thursday. Phone 01332 347497
- **Reed in Partnership** - support refugees who have recently received a positive decision from the Home Office. Referrals to Reed are via Migrant Help at 0808 8010 503
- **Employment Support** – www.derby.gov.uk/jobs-and-careers/derby-employment-hub and www.derby.gov.uk/jobs-and-careers/derby-jobs-weekly