

ORGANISATIONS WHO PROVIDE SUPPORT AT THE DERBY CONTINGENCY HOTELS

(version 1/10/26)

ORGANISATION	CONTACT	DETAILS	UPDATE FROM
Care4Calais	Candice Moule candice.moule@care4calais.org Will Johnson-Evans william.johnson-evans@care4calais.org	• Casework – travel documents, Home Office queries etc • Support with library registration and making medical appointments • Fun activities, including special Halloween and Christmas themed events • Tuesday evening (5pm-7pm) support and activity sessions • Requests for clothing and SIM cards	Will Johnson-Evans on 22/9/26
Derby Food 4 Thought Alliance	Paul Brookhouse paul@df4ta.com	• Clothing support for those meeting criteria via single-point-of-contact (SPOC) • SIM card support for those meeting criteria via SPOC • Can provide food in extenuating circumstances to hotel residents, when they have been referred to us from British Red Cross or SPOC	Paul Brookhouse on 1/9/26
Derby Refugee Forum 99 Curzon Street Derby, DE1 1LN	Selma Todorovac 01332 347497 info@derbyrefugeeforum.org	• Drop-in advice sessions on Tuesdays and Thursdays • Food bank available for destitutes or those struggling financially • English classes – see www.derbyrefugeeforum.org for details • Light refreshments provided 9am - 4pm Tuesday and Thursday	Selma Todorovac on 1/10/26
Derbyshire Refugee Solidarity St Anne's Church Hall Derby, DE1 3NE	Steve Cooke steve@derbyshirerefugeesolidarity.org	• Thursday and Saturday in the church hall • 100 people attending (volunteers needed) • English lessons • Tea and coffee • Welcome pack – backpack, gloves, clothing etc	
NHS Florence Nightingale Hospital DE12QY	Charles Dewa Charles.dewa1@nhs.net 0800 3283383	• Visits to the hotels once per month with general sexual health advice • Each establishment has an individual flyer with dates and time • Support includes point-of-care-testing • Supply resources as needed • www.yoursexualhealthmatters.org.uk	Charles Dewa on 28/9/26
Food & Education Enterprise 119 Osmaston Road Derby DE1 2GD	Lesia Nemirova nemirovalisa@gmail.com	• Maths sessions on Mondays (12pm) and Saturdays (1pm) • Warm Welcome on Mondays at 10am • Adult clothing bank on Wednesdays (by appointment)	Lesia Nemirova on 1/9/26
Serco	On-site staff	• Provides accommodation and support to hotel residents, and supervises hotel activities	Serco on 7/9/26
Upbeat Communities Victoria Chambers London Road Derby DE1 2PA	hello@upbeatcommunities.org	• ESOL classes (beginner & elementary), including women-only classes • Upbeat Women (peer support group) • Free lunches on Mondays to Fridays at 12.45pm • Social activities and wellbeing/therapeutic support • www.upbeatcommunities.org/activities	
British Red Cross 7 Liversage Street Derby, DE1 2LD	Jutta Moehrke jmoehrke@redcross.org.uk	• Support for hotel residents on practical issues including advocacy to Migrant Help, signposting, issues around healthcare, reporting, access to solicitors, and age disputes/unaccompanied minors • Open for walk-ins on Mondays from 10am to 1:30pm. Other days by appointment only • Enquiries line 01332 525423 on Mondays, Wednesdays, Thursdays and Fridays 10am to 12.30pm • WhatsApp: 07834496766. Email: RefugeeServicesDerby@redcross.org.uk	Jutta Moehrke on 7/9/26

Please email any changes to this table to newarrivalsalliance@communityactionderby.org.uk