



Community **Action**

Annual Impact Report



Volunteer Centre
Derby City

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- Providi
advice,
& trainin

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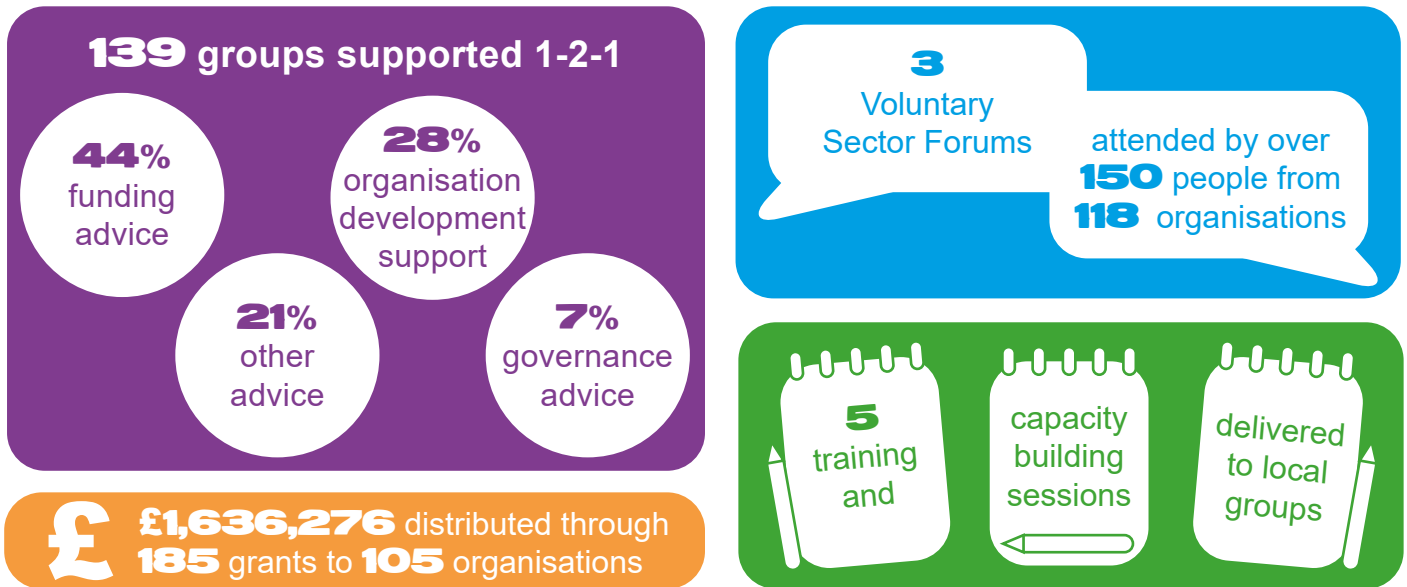


2023/24



Group Support

Our Group Support Service continued to be highly in demand, from both established community groups and new start-ups. Support in securing funding was our most in-demand service, followed by organisational development, which includes charity registration.



Volunteer Centre

Alongside delivering the usual Volunteer Centre support, on 1 June 2023 we celebrated Volunteers' Week with our annual Derby Volunteer Awards, to acknowledge and celebrate the brilliant volunteers, community groups and voluntary organisations that work tirelessly for our city.



Communications & Marketing



Holiday Activities & Food Programme (HAF)

We have continued our partnership with Derby City Council to coordinate the delivery of holiday clubs and healthy food during the school holidays, for children aged 5-16 in the city eligible for benefits related to free school meals.

Providers recruited and supported



31

for Easter



29

for summer



25

for winter

Individual children supported



2,276

for Easter



2,191

for summer



1,368

for winter



Total grants allocated / facilitated was **£1,175,709**

Derby Health Inequalities Partnership (DHIP)

The Derby Health Inequalities Partnership (DHIP), which supports working towards improvements for marginalised groups within the local healthcare sector, has gone from strength to strength.

1 DHIP impact report produced, featuring **16** Community Connectors

997 blood pressure checks conducted by **11** groups who received funding for the Hypertension Community Engagement project



58 Community Connectors recruited, including 40 Community Connectors, 10 Connector Mentors and 8 Strategic Connectors



16 groups were allocated a share of **£48,000** for Community Connectors

DE23 Active

The DE23 Active programme aims to increase opportunities for physical activity in Normanton and Arboretum. Sessions are run for three main groups - Men, Women and the Golden Generation (50+)

983 registered participants



Training delivered included **1** Cultural Competency course for Moorways' management, **4** sessions for Derby City Council and **1** Stepping over the Sideline course for **10** volunteers

Derby Wellbeing

Derby Wellbeing is a new way of approaching mental health and how services are delivered.



12 Wellbeing Collaboratives held, with an average of **48** participants at each session



41 people supported with welcome calls and **45** people supported with 1-2-1 support regarding their mental health needs

Derby Social Prescribing

Our Social Prescribers use a person-centred approach, supporting people to improve their health and wellbeing by connecting them to community activities and services that could benefit them.



Our **3** teams of Social Prescribers averaged over **200** referrals per month



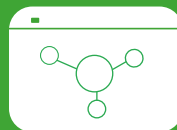
7 regular Social Prescribing Coffee Mornings run at various locations across Derby

Cost of Living Support

We continued to manage the online Cost of Living Support Hub, created in partnership with DCC and Derby Homes to support Derby residents, and to take any calls relating to this as part of the Derby Community Hub partnership. We also continued to administer Warm Welcome Hub grants.



From April 23 – March 24
5,299 calls received



From April 23 – March 24
the online support hub was viewed **56,685** times



58 Warm Welcome Hubs provided warm spaces, a hot drink and a meal, and other Cost of Living support to **63,159** adults and children

Maths Multiply

We continued to facilitate the allocation of grants for Maths Multiply, a government-funded programme aimed at helping adults improve their numeracy skills.

7 organisations + a share of **£168,930** in grants to deliver training = **614** people taking part in activities

Derby Youth Alliance / CYP Network

The Derby City Youth Alliance and CYP Network is a coalition of community organisations working together, led by CA, to help support young people in Derby to be safe, develop and prosper.



White Ribbon Day Campaign achieved 3rd place at National Crimebeat Awards



4 groups were awarded YA Inspire and Innovate grant funding totalling **£5,880**



125 families supported via referrals received from schools, Derby City Council and Derby Homes

1 new Family Hubs project launched. Facilitated grants for **10** organisations to deliver activities under **4** strands, including Infant Feeding, Parent Champions and Youth Activities



New Arrivals Alliance

The New Arrivals Alliance supports stakeholders in Derby to work together to provide early access to support for asylum seekers and resettled refugees to assist their orientation and integration.



1 new Alliance launched, coordinated by Community Action. **1** report produced by an experienced consultant and, as a result of the findings, **1** new Manager recruited.